



Director Since: 2023

Age: 61

Board Committees

- Audit
- Compensation & Organization

Other Public Directorships (past five years)

- Stanley Black & Decker (NYSE: SWL) (since 2014; Board Chair since 2022)
- Endurance International Group Holdings, Inc. (formerly Nasdaq: EIGI) (2019-2021)

Education

- B.A. in Management and Administration, Louisiana State University, Shreveport

Andrea J. Ayers

Independent Director

Qualifications for Board Service

Andrea Ayers brings nearly three decades of senior leadership experience in driving digital transformation, strategic growth and operational excellence. As a public company director on boards of several leading companies, Ms. Ayers has provided critical contributions overseeing corporate strategy, M&A transactions and integration efforts. She contributes to the Board extensive expertise in human capital management and talent development, having overseen a global enterprise with nearly 125,000 employees worldwide.

Key Director Skills

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|--|------------------------------------|
| - Top Level Enterprise/Corporate Leadership | - International Markets |
| - Human Capital Talent Development and Labor | - Environmental and Sustainability |
| - Customer-Centricity and Innovation | - Risk Management |
| - Technology Transformation | |
- As CEO of Convergys, Ms. Ayers developed deep expertise in managing strategic, operational and financial matters, overseeing strategic acquisitions and integration efforts. Under her leadership, Convergys grew from a company with three business lines to a full-scale provider of customer management solutions.
 - During her service on the board of Stanley, Black & Decker, she has played a critical role in guiding the company through a large-scale digital transformation effort, empowering it to successfully navigate the evolving market dynamics and customer preferences.
 - Having led a global company, Ms. Ayers has built significant expertise in human capital management, talent and leadership development, building high-performing teams and fostering a culture of continuous improvement and innovation.

Career Highlights

Convergys Corporation (now Concentrix Corporation) – (formerly NYSE: CVG) – a leading customer and information management systems provider

- President and CEO (2012-2018)
- COO, Convergys Customer Management Group, Inc. (2010-2012)
- President, Convergys Customer Management Group, Inc. (2008-2012)
- Other leadership and staff positions (1990-2008)